

Rates per person per night - valid from 1st January 2024 to 31 December 2024 subject to change

Camping	Adult	Kids 6-12 years	Kids 0-5
Local Rates	N\$ 180.00	N\$ 100.00	Free
International Rates	N\$ 210.00	N\$ 130.00	Free
Self-catering*	Adult	Kids 6-12 years	Kids 0-5
Local Rates	N\$ 450.00	N\$ 250.00	Free - own bedding
International Rates	N\$ 500.00	N\$ 300.00	Free - own bedding

\* 6 beds provided. Additional guests allowed to stay at half price but must bring own bedding. Prices exclude 2% bed levy.

## **Booking & Cancellation Policy**

Pre-booking is required.

If cancelling 7 days prior to arrival, forfeit 100% of booking fee. If cancelling 14 days prior to arrival, forfeit 50% of booking fee.

If cancelling 30 days prior to arrival, forfeit 25% of booking fee.

Cancellation must be done in writing. No-shows will be charged in full.

# Check-in & Check-out

Check-in between 15H00 and 18H00 unless pre-arranged with booking. Check-out by 10H00 unless pre-arranged with booking. All guests to sign in at the reception.

# ADDITIONAL INFORMATION

## Roads

Both venues can be reached with a 2x4. However, road conditions to the campsite might change during the rainy season. Please confirm before arrival.

Please respect our farm, DO NOT DRIVE OFF ROAD and keep to a speed limit of 30km/h.

# Activities

For hiking and biking feel free to roam the entire property, as we do not yet have marked hiking trails. Maps are available at the reception.

No shooting/hunting is permitted.

The dam is unfenced. Guests use the dam strictly at their own risk. Young children, whether swimming or not, must therefore always be supervised by at least one suitably capable adult.

## Water

Our tap water is safe to drink. Please consider that you are in a semi-desert environment thus USE WATER SPARINGLY!!!

# Fire & Wood

Please only use designated Fire/BBQ areas to make fire. Take care when making fires and barbecues/braai's. There may be dry grass and bushes that burn easily. Do not leave any fires unattended. Wood for hot showers is included in price. BBQ wood is available at reception for N\$ 50.00 per 20 kg bag.

COLLECTING OF FIREWOOD IS STRICTLY PROHIBITED!

# Electricity

There is no electricity at the campsite, but solar powered lights in and around the bathrooms.

## Refuse

Please use the bins provided and as labelled.

Especially at the campsites, be aware of the baboons and throw all your KITCHEN SCRAPS in the bins provided. Left over foods and scraps attract unwanted attention of Baboons and other critters.

## Smoking

No smoking is permitted inside buildings.

## Drones

The use of drones requires permission from the reception.

#### Damages

We reserve the right to charge the lead guest for any damages caused through the course of a booking by any member of the booking party. This includes breakages, spillages, stains, damage to furniture or fixtures and fittings. Any accidental damages should be reported as soon as possible to minimize damage and associated costs. Please report any leakages or breakages immediately and directly to reception. DO NOT TRY TO FIX YOURSELF.

## Wifi & Reception

Wifi Internet access for guests is not yet provided, however, mobile phone reception is fairly good everywhere.

## Pets

Pets are welcome at the campsites; unfortunately not at the self-catering unit. Pets must be under control and in sight range of owner at all times. Please keep your dog in the vehicle when checking in at the reception. Please clean up after pets within a range of 100m to the campsite.

## Disclaimer

By confirming your booking, you agree that management and staff or any other person associated with Tockus Camp and Self-Catering will not be held liable for any loss, damage, or personal injury/illnes/death incurred or suffered by any guest or other person whilst on the premises of Tockus Camp and Self-catering. All guests agree to respect the privacy and peace of all other staying guests, neighbors and the owners at all times. We reserve the right to cancel a booking with immediate effect if guests are not honoring this agreement or causing a disturbance / nuisance to other guests, neighbors or the owners. Right of admission reserved.

# We wish you a pleasant stay at Tockus Camp & Self-Catering

Farm Klein Hamakari, Otjozondjupa Region GPS Co. Ords.: -20.611540, 17.334746